

WCWC Warranty

The WCWC warranty extends to the return or replacement of our products. It does not cover any extra charges, including, but not limited to, labor, transportation, late charges, equipment, or parts that are damaged or consumed in your processing.

Returns may be authorized by WCWC only if we are notified within 90 days of receipt of the product by our customers. WCWC does not pay return freight on any product for any reason from outside the continental U.S.

When truck shipments arrive at their final destination, it is the customers' responsibility to inspect the shipment for shortages, piece count, and transit damage and to note any problems on the bill of lading so that the trucker is fully aware of any discrepancies. Freight claims cannot be made without these written comments because of trucker regulations.

Due to the specialty nature of striped, dyed, printed, and twisted products, they are not subject to return as a result of ordering errors on our customers' part. Also, since the stripe/dye/print/twist process can affect the bond between the conductor and insulation, these products are not subject to rejection because of strip force or shrinkback.

Crosslinked products are not subject to return due to poor stripability or shrinkback, unless the manufacturer agrees it is out of tolerance by normal industry standards.

If a product is authorized for return, and we do not receive the product within one month of the authorization date, the return is void and credit will not be issued.